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# PAUL MALONE

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## OVERVIEW OF QUALIFICATIONS

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- Motivated, dynamic Management Professional with in-depth experience in achieving production, quality and safety improvements, as evidenced by the development and implementation of successful initiatives that saved lost-time incidents and millions of dollars for *Ontario Air Express* and *Green Airlines*.
- Expert in Lean Manufacturing and Continuous Improvement practices with exceptional training ability and nine years of experience in the implementation of program initiatives.
- Areas of strength include: Quality Processes, Training, Waste Reduction, Process Improvement, Employee Development, Expense Control, Project Management, and Safety Systems

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## OUTSTANDING PROFESSIONAL ACCOMPLISHMENTS

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- Ontario Air Express: Directed the Maintenance Safety team that lowered safety incidents, disabling injuries, and days lost due to injury by 10% percent in the last two quarters of 2008.
- Green Airlines: Led six Line Maintenance lean initiatives with a savings or revenue generation of \$2 million in 2007.
- Walsh & Stevens: Managed team that reduced non-conformances by 75% while tripling production rate. Lead team that reduced product cycle time from 120 days to 45 days within 6 months. Coached & mentored 19 work cells with \$20 million in cost savings in 2002.

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## EMPLOYMENT HISTORY

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**ONTARIO AIR EXPRESS**, Toronto, Ontario 2007 – Present

***Director, Continuous Improvement, Safety Systems and Training for Maintenance***

- Work with Vice President of Maintenance and Engineering to develop/implement innovative business practices that encourage seamless collaborative interdepartmental work efforts.
- Lead Lean Supply Chain initiative to reduce waste and improve efficiency.
- Spearhead cross-functional Directors Team on Airworthiness Directives implementation.
- Lead current implementation of Integrated Safety Management System.
- Oversee initiative to reduce aircraft damage impact and cost for 2009.
- Mentor the Leadership team on changing responsibilities in a performance-based organization.
- Manage \$7 million annual budget for Training, Safety, and Continuous Improvement teams.

**GREEN AIRLINES**, Toronto, Ontario

2004 – 2007

***Manager for Lean and Safety Systems, Line Maintenance (2005-2007)***

- Directed 11 lean practitioners in the strategic implementation of Continuous Improvement initiatives for 3000 line maintenance employees.
- Led incorporation of Performance Management systems into Green Service, a system integrated at the Green Airlines corporation level.

***Program Manager for Training, Lean Office (2004-2005)***

- Directed and developed Continuous Improvement training program for 6000 employees.
- Managed and mentored a team of 14 training specialists tasked with the development and delivery of leadership and lean tool training modules.

**WALSH & STEVENS**, Toronto, Ontario

1999 – 2004

***Integrated Manufacturing Manager***

- Directed and mentored a team of 12 salaried and 50 hourly employees in the Case Assembly and Case Preparation on government defense contracts.
- Served as customer liaison on issues of quality, schedule, and cost for projects.

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## ACADEMIC BACKGROUND

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**PROVINCE UNIVERSITY**, Toronto, Ontario

- ***Bachelor of Science in Business Management***